

# **Wilkes-Barre VA Medical Center**

## **PUBLIC NOTICE**

### **Important Information Regarding the Joint Commission on Accreditation of Healthcare Organizations**

The Joint Commission on Accreditation of Healthcare Organizations will be conducting an unannounced accreditation survey of the Wilkes-Barre VA Medical Center's Hospital, Long Term Care and Home Care Programs in 2005.

The purpose of the survey will be to evaluate the organization's compliance with nationally established Joint Commission standards. The survey results will be used to determine whether, and the conditions under which, accreditation should be awarded the organization.

Joint Commission standards deal with organization quality, safety-of-care issues, and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters may contact the following:

Division of Accreditation Operations  
Office of Quality Monitoring  
Joint Commission on Accreditation of Healthcare Organizations  
One Renaissance Boulevard  
Oakbrook Terrace, IL 60181

Or  
Faxed to 630/792-5636

Or  
E-mailed to [complaint@jcaho.org](mailto:complaint@jcaho.org)

This notice is posted in accordance with the Joint Commission's requirements and may not be removed before the survey is complete.

Date Posted: January 2005